

Welcome to the Wayfinding Survey

We need your help.

The Australian Blindness Forum, as a part of the drafting work for the Australian Standard on Wayfinding, is seeking your views on accessible signs, maps and would like to know more about how you use them.

Whilst there are many means of providing wayfinding information, the Australian Standard on Wayfinding is looking at the option of including accessible signage, which includes Braille, raised tactile information and symbols as well as raised tactile and Braille maps.

The purpose of this survey is to get your input as a person who relies on accessible wayfinding information in public buildings. We would like your view on accessible signs or those that have raised tactile and Braille information. We also would like your opinion on tactile maps. When completing this survey, please think about your movement to and within buildings.

There are no compulsory questions

Thank you for your time

## Question 1 - Existing accessible information

This page contains a question about which types of information you use of the existing accessible signs, most commonly found on toilets

In Australia the most widely available accessible signs for people who are blind or have low vision are toilet signs. Which of the accessible elements on a toilet sign do you use?

Please rate the following four options in order of preference with preference 1 being the element you use the most and preference 4 being the element you use least.

Raised tactile text

Braille

Raised symbol (male or female picture)

Visual information

Comments

Question 2 - Is this different in unfamiliar buildings?

This page contains a question about your wayfinding needs in unfamiliar buildings

Thinking about your answer to the information you use on an accessible toilet sign, is this the same in an unfamiliar building? Please tell us about any other cues, clues and methods you use when identifying a toilet

Comments

### Question 3 - Symbols or pictures identifying facilities

This page contains a question about the size of symbols

Thinking about the symbols or pictures on a toilet sign - is there a minimum symbol size you require / prefer?

Each size option includes the measurement in millimetres, centimetres and inches, which are roughly all the same size

- 1) 50 millimetres / 5 centimetres / 2 inches
- 2) 100 millimetres / 10 centimetres / 4 inches
- 3) 150 millimetres / 15 centimetres / 6 inches

Visual – required size

Visual – preferred size

Tactile – required size

Tactile – preferred size

Please tell us more about symbols and your needs

#### Question 4 - Types of accessible information

On this page we ask you to rate the importance of different types of wayfinding information, even if it is not currently or widely available in an accessible format

What information in raised tactile and Braille formats would help you to get from the building entrance to your destination(s) within buildings? Please rate these 11 options in order of your preference where preference 1 is the element you would use the most and preference 11 being the element you would use the least.

If there is something missing, please add your comments after the question.

Building Name

Building Address

Tenant Directory Board

At changes of direction within buildings

At destination points (for example room numbers or tenant names)

Common facilities (Kitchen, swimming pool, meeting rooms)

Sanitary or toilet facilities

Lift location

Circulation stair location (Stairs for moving around the building)

Emergency exit (for getting out of a building in an emergency)

Floor or building level information

Comments

## Question 5 - Location of raised tactile and Braille signs

On this page we ask your opinion on where you would prefer accessible signs to be located

Thinking about all the different types of signs from the last question, please use the options listed below to tell us where you would prefer these different raised and Braille signs to be located. If we have missed a location, please add your comments after the list

- 1) Within 2 metres of a building entrance
- 2) On the latch side of a doorway
- 3) On the door
- 4) On a directory board
- 5) Other (please use comments area to tell us more)

### List of 11 locations

- Building Name
- Building Address
- Tenant Directory Board
- At changes of direction within buildings
- At destination points (for example room numbers or tenant names)
- Common facilities (Kitchen, swimming pool, meeting rooms)
- Sanitary or toilet facilities
- Lift location
- Circulation stair location (Stairs for moving around the building)
- Emergency exit (for getting out of a building in an emergency)
- Floor or building level information

Comments - Please tell us more about where you would prefer raised tactile and Braille signage to be located



## Question 6 - Locating raised tactile and Braille signs

On this page we ask how you find existing raised tactile and Braille signs

Where you have encountered raised tactile and Braille signs, other than toilet signs, please tell us how you knew they were there and how you found them?



## Question 7 - Braille and raised tactile maps

On this page we ask about your experience with Braille and raised tactile maps

If you have used Braille and raised tactile maps, have you found them useful?

Yes - please tell us how and why braille and tactile maps were useful

No - please tell us how and why braille and tactile maps were not useful

Comments

## Question 8 – Increased availability of Braille and tactile maps

If raised tactile and Braille maps were more widely available, do you think they would be useful for you?

Yes (please tell us more)

No (please tell us more)

Comments

## Question 9

Have we missed anything?

This is the opportunity to tell us about anything that we may have missed

Please let us know if there is anything else that you think would help us in understanding how raised tactile and Braille information and/or maps would be useful to you in buildings

## Question 10

### About your vision

On this page, we ask for a little bit of information about your vision

Please tell us about your vision

I have little or no vision

I have a bit of vision (legally blind)

I have low vision (not legal blind)

I'd prefer not to say

Please tell us more to help us understand your wayfinding needs;  
such as the cause of your vision loss and how much vision you have

Comments